



CUSTOMER SERVICE DIPLOMA

- Students earn their diploma in as little as 6 weeks (based on 6-hour classes, 5 days per week)
- Optional work practicum
- Continuous intake – start anytime!

**YOUR NEW AND REWARDING
CAREER PATH IS **WITHIN
REACH****

REACH HIGHER WITH SUMMIT!

PURSUE A CAREER IN CUSTOMER SERVICE

Summit's Customer Service Program builds upon student's knowledge and transferable skills gained through previous work and life experiences. Graduates are equipped with the skills to succeed in a communication-based and customer satisfaction-focused field. Some of the units in the program are Quality Customer Service, Interpersonal Communication Skills, Personal Attributes, Customer Service Awareness & Relations and Sales from a Customer Service Perspective.

Graduates of the Customer Service Program are equipped to provide excellent service when greeting customers, effectively resolve complaints, perform financial transactions, and provide refunds or exchanges, process applications and much more.

CONTACT US NOW FOR MORE INFORMATION!